



Atty Docket No. 019287-0317271 (previously, C0441/7159)
U.S. Application No. 09/577,225
Reply and Amendment

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re PATENT APPLICATION OF

Confirmation No.: 4215

Lundy LEWIS

Group Art Unit: 3629

Appln. No.: 09/577,225

Examiner: Tan D. Nguyen

Filed: May 23, 2000

Title: SERVICE LEVEL MANAGEMENT

REPLY AND AMENDMENT

Mail Stop Amendment

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

Sir:

In reply to the Office Action dated February 24, 2006, please consider the following remarks for the above-identified application as follows:

Listing of Claims begins on page 2 of this paper; and

Remarks begin on page 7 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefore (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 50-0311 (**Ref. No. 019287-0317271**).